What Are the Top Challenges of B2B Salespeople?

xiQ

In a comprehensive survey conducted by xiQ, B2B salespeople from top-tier Fortune 1000 companies revealed their major sales challenges

Building Relationships with Prospects/Clients

A major concern for sales professionals is the need to establish trust and credibility in B2B relationships. They face the challenge of continuous engagement and adapting to clients' evolving needs, which is important for achieving sales success.



Time-Consuming Research on Prospects/Clients

86%

Sales teams face the challenge of conducting extensive research to understand each prospect's unique business context. This involves investigating industry-specific challenges and decision-making hierarchies, making the process time-intensive.

Difficulty in Understanding Clients' Behavior

Salespeople face the challenge of understanding B2B clients' collective behavior, made difficult due to the involvement of multiple stakeholders with diverse needs and perspectives. This complexity requires careful interpretation and response to varied client demands.





Lack of Personalization in Communication

A key issue in B2B sales is the challenge of personalizing communication. Tailoring interactions to meet the specific needs and preferences of each client is complex, given the necessity to manage and interpret vast amounts of



customer information.

63%

Low Sales Productivity

Sales professionals often face prolonged and complex sales cycles, often leading to lower productivity. Identifying and engaging with decision-makers, coupled with the need for strategic efforts, results in extended sales cycles and reduced conversion rates.



Ineffective Sales Pitches

Crafting effective sales pitches is a big challenge for sales teams, as they need to address complex, specific client problems. The challenge lies in balancing detailed product information with persuasive communication tailored to each unique client situation.



www.xiqinc.com

100 Redwood Shores Parkway, Suite 100 Redwood City, CA 94065, USA.

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